KHAI, PHAN THANH

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January 12th, 2020

Samantha Fracassa

Work-Integrated Learning Coordinator, Seneca College

1750 Finch Avenue East

Toronto, ON, M2J 2X5

416.64.1667

Dear Ms. Samantha,

I am writing in response to the Software Developer (Co-Op) position posted on the SenecaWorks website for recruiting. With an excellent outstanding level of technology, especially Software Development, and personal learning opportunity with some hardware technology skills, I feel confident that I am a strong candidate to help Seneca College to reach the next level of success.

I offer 03 years of education in software development field, with a strong aptitude for learning new technologies in both software and hardware, and a proven track record of meeting aggressive goals. My most notable skills include:

* **Software Development:** I bring over 03 years of learning developing software in various platform (client-end, server-end for UNIX and Windows) as well as different coding environment. I possess solid knowledge of technical support and issue in hardware and especially software
* **Customer Service Skills:** With over 2 years of working and participate in the Customer Service position, and I know and understand how to handle and satisfy customers in diverse environment. Helping customers required quick problem-solving skills and broad thinking toward the problem and I am confident that my experiences is valuable for Seneca College when representing the company

Overall, I feel that my knowledge and experience as a Software Developer and my passion for technology makes me the ideal candidate to meet your development needs. I'd be glad to discuss my abilities and background with you in more detail. Thank you for your time and consideration.

Sincerely,

Khai Phan Thanh

*Enclosure*